

65 Chapel Street | Windsor VIC 3181 | p: +61 3 9510 2843 | Toll free: 1800 334 010
e: info@rosenbergshoes.com | www.rosenbergshoes.com

When returning shoes to us, please fill out this entire form and include it in the box with your receipt and send it to the address above. Please be aware that exchanged items will incur additional postage charges.

NAME: _____

PHONE NUMBER (Day time): _____

EMAIL ADDRESS: _____

REASON FOR RETURN (Please tick):

- Shoes don't fit
- Changed mind
- Faulty (Describe details below)

I WOULD PREFER (Please tick):

- Exchange (Please indicate below what you would like instead)
- Credit Note
- Refund (Please fill out CREDIT CARD DETAILS below)

NOTES: _____

CREDIT CARD DETAILS (For refunds):

Name on credit card: _____

Card no.:

Card type (please tick): Mastercard Visa Amex EXPIRY: __ / __

REFUND NOTES:

If you do not feel comfortable supplying your credit card details with your returned shoes, then please write in your PHONE NUMBER (day time) above and we will get in touch when we receive your shoes to carry out the return. If we cannot get in touch with you within a week, then we will issue you with a credit note.

PLEASE NOTE: Rosenberg Shoes takes no responsibility for lost parcels/letters. As soon as we have processed your order we destroy the records. No credit card details are stored.